2020 Fusion

Installation Guide

2020

2020 Fusion

Please take the time to read these instructions before installing 2020 Fusion.

IMPORTANT Please do not follow these instructions if you are installing a 'Free Trial' version of 2020 Fusion, a separate installation guide is available for this type of installation.

If you do not have a DVD drive please contact the Support Helpline.

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Inca House
Eureka Science Park
Ashford
Kent
TN25 4AB

Support Helpline
Telephone: +44 (0) 1233 635533
Email: fusionsupport@2020spaces.com
Website: 2020spaces.com

2020 Fusion

Actively Supported Operating Systems*

PC Operating Systems (64 bit only)

- Windows 10 (Excluding Windows 10 S mode and Windows 10 mobile)
- Windows Server 2019, with Desktop Experience (Excluding 'Nano-Server')
- Windows Server 2016, with Desktop Experience (Excluding 'Nano-Server')

Mac Operating Systems (64 bit only)

Mac OS X 10.15 (Catalina) or newer WITH Boot Camp 6.1 or newer AND Windows 10 (Excluding Windows 10 S mode and Windows 10 mobile).

For a complete list of required 3rd party software, please see **PAGE 30** of this document.

* Excluding ARM processors

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Install Software

IMPORTANT If a shared database is to be used, installation must be performed on the PC containing the database first.

EXISTING USERS

If upgrading to Version 8 from Version 5.8 or later:

Please make sure that all customers, catalogues, tasks and designs are checked in before commencing.

Please create and save a backup of your database before commencing.

If upgrading from Version 5.7 or earlier, please contact your local 2020 Fusion Support Team before proceeding.

Attach USB Dongle before running the installer.

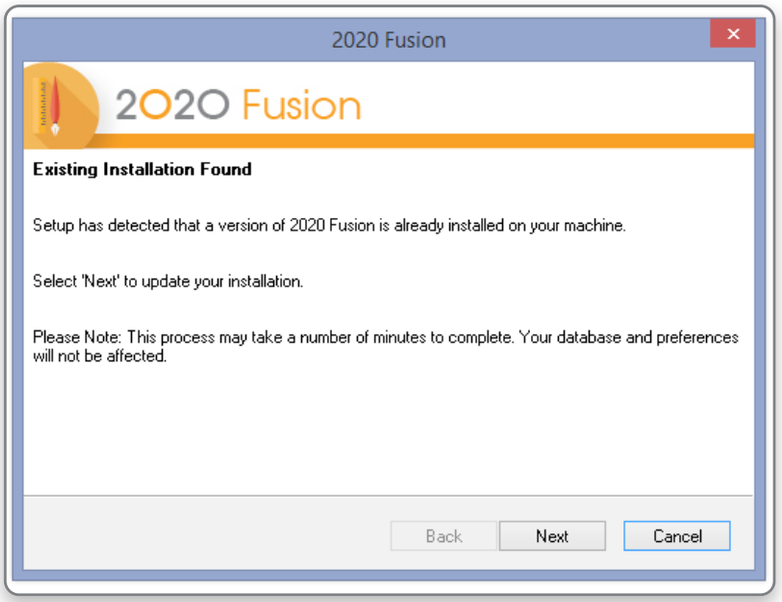
Insert the 2020 Fusion DVD labelled "Software DVD".

The DVD will automatically start running the installation program.

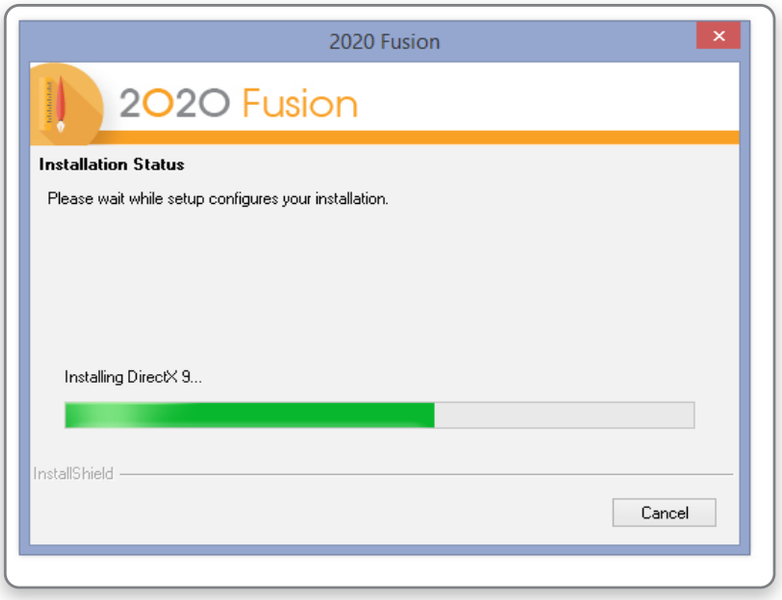
2020 Fusion

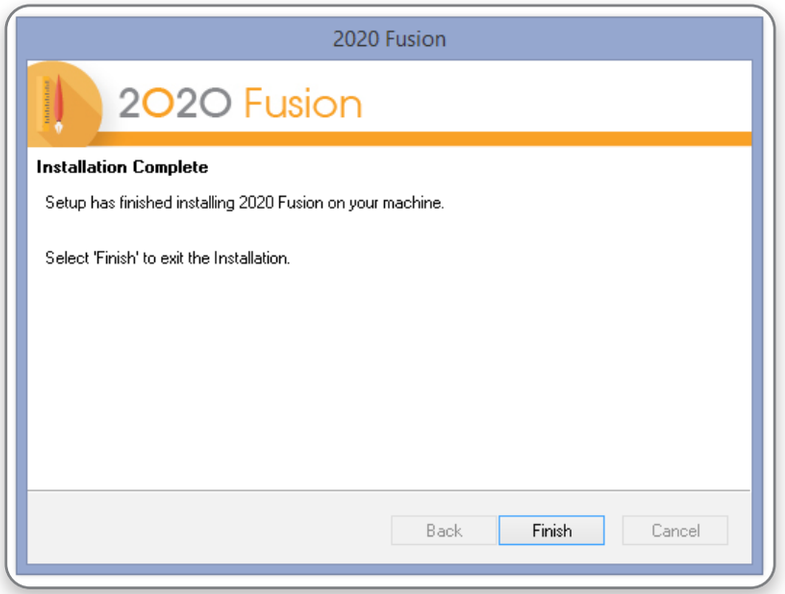
Install Software – Upgrade

If a previous version of 2020 Fusion is found, this dialog will appear.



Click **Next**. (**Cancel** will abort the installation)





NOTE The existing database will be backed up by this installer before updating.

Progress of the installation process will be indicated.

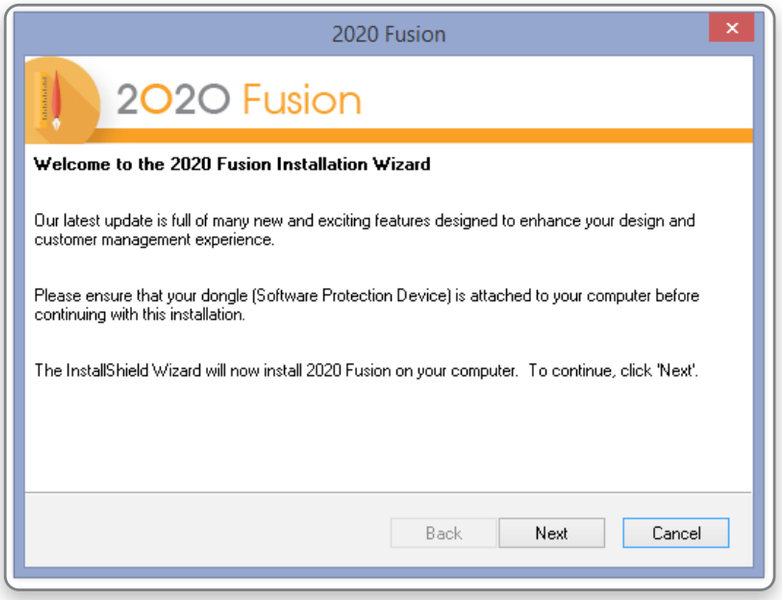
NOTE Several dialogs may appear during this process.

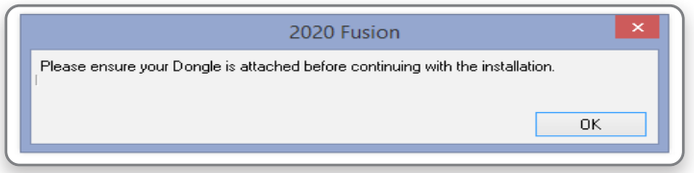
When the installation of your update is complete, click **Finish**.

The latest version of 2020 Fusion is installed and ready to use.

Install Software – New Installation

The welcome screen appears.





A reminder to attach the dongle will appear.

Click **Next**

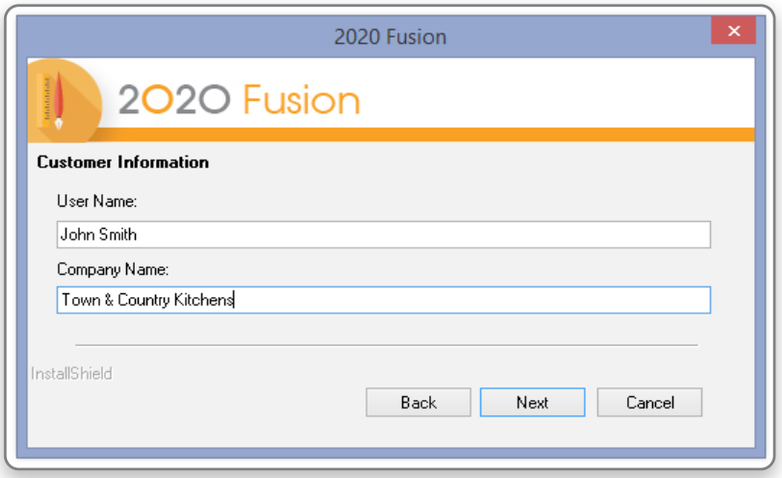
Read and agree to the *Licence Agreement* before continuing.

If you have a printer installed we would recommend that you print a copy of the licence agreement,

Click "**I Accept...**"

and click **Next**.

Install Software – New Installation



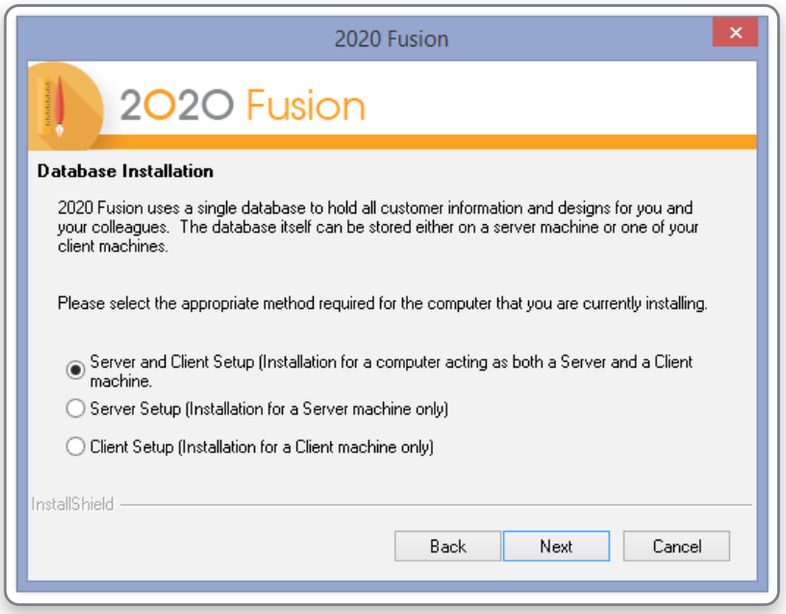
Enter your user information.

NOTE This may already be entered automatically from your system.

Click **Next**.

At this point we need to establish which type of installation is required.

See **TYPES OF INSTALLATION**.



Types of Installation

NO PREVIOUS VERSION OF 2020 FUSION INSTALLED

Server and Client Setup
New Installation

This option installs all 2020 Fusion software (including the client database) on the target machine. This type of installation must be selected when 2020 Fusion is installed on a single computer not connected to any other computers, or when it will run 2020 Fusion and share the database with other computers.
Go to **PAGE 10**.

Server and Client Setup
Using existing database

This option installs all 2020 Fusion software (Using an existing client database) on the target machine. This type of installation must be selected when 2020 Fusion is installed on a single computer not connected to any other computers, or when it will run 2020 Fusion and share the database with other computers.
Go to **PAGE 14**.

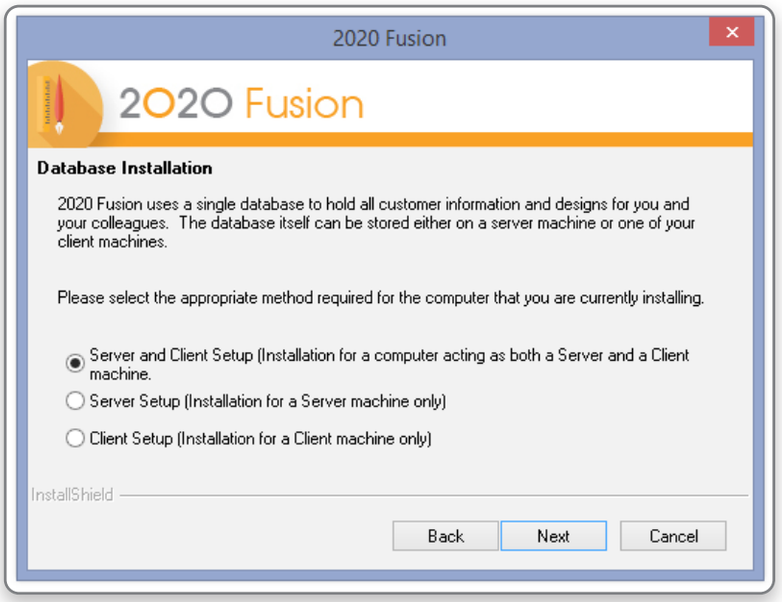
Server Setup

The 'Server Setup' option will only install the client database on the target machine and should only be used where there is more than one computer on a network with a requirement to share designs. This option does not install 2020 Fusion, just the client database and should be installed before any client machines.
Go to **PAGE 18**.

Client Network Setup

The 'Client Setup' option will install all of the 2020 Fusion software except for the client database on the target machine. During this form of setup you will be prompted for the location of the client database which you must already have installed. This option is only suitable for new installations of 2020 Fusion.
Go to **PAGE 21**.

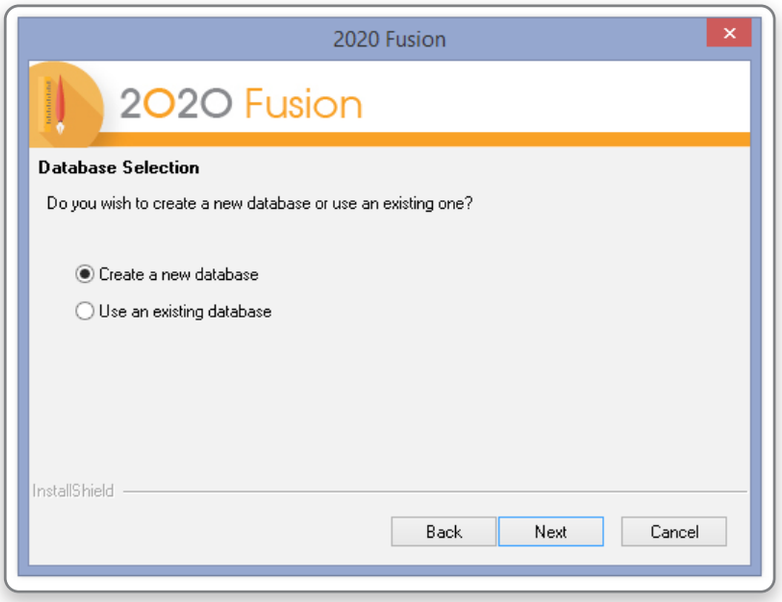
Server and Client – New Installation



Please refer to the separate Network Client installation instructions if your computer is connected to a network and you wish to work with a shared customer database held on another computer.

IMPORTANT If you wish to let other computers share the database installed on this computer and you have installed 2020 Fusion, the folder containing the Connect Master Database must be "Shared" with all read/write permissions enabled.

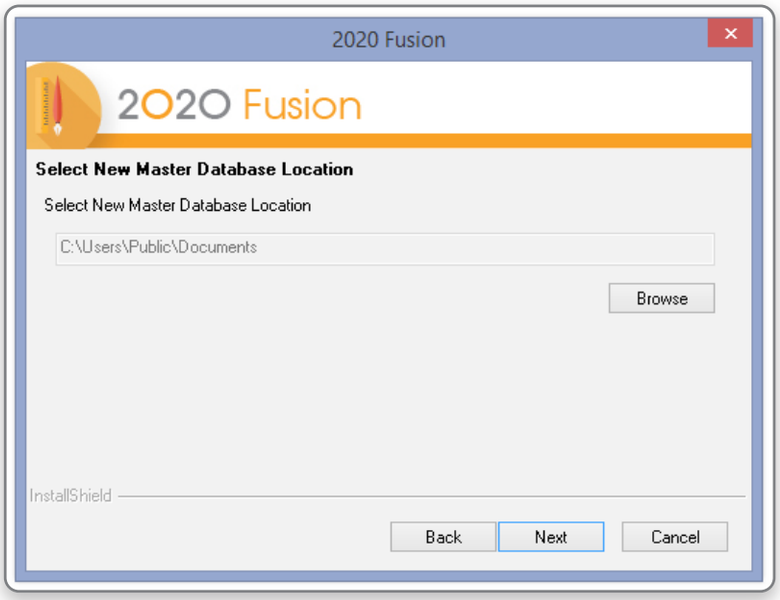
Select **Server and Client Setup** and click **Next**.



NOTE This option is the server setup and the client setup combined, therefore all 2020 Fusion software (including the client database) will be installed on the target machine.

Select **Create a new database** and click **Next**.

Server and Client – New Installation



The installer will enter the recommended database location.

This is the default location for installations on Windows 10

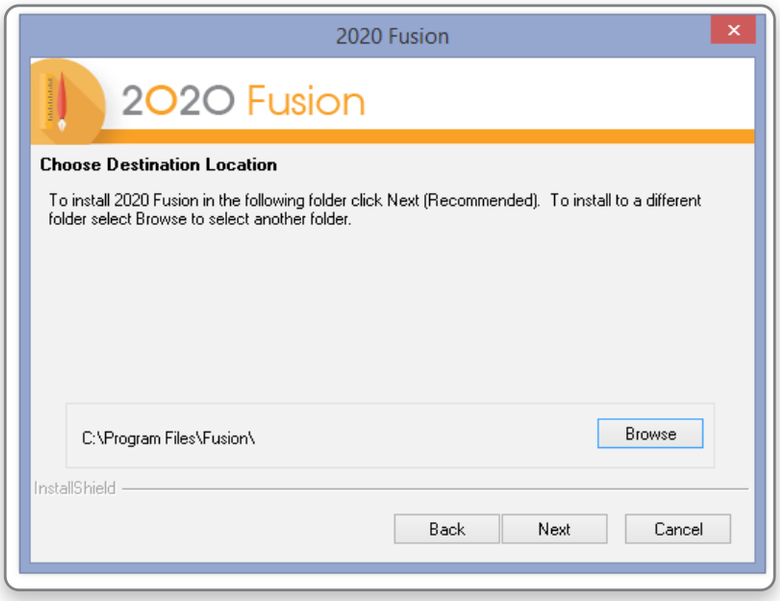
NOTE Use the **Browse** button if another location is required.

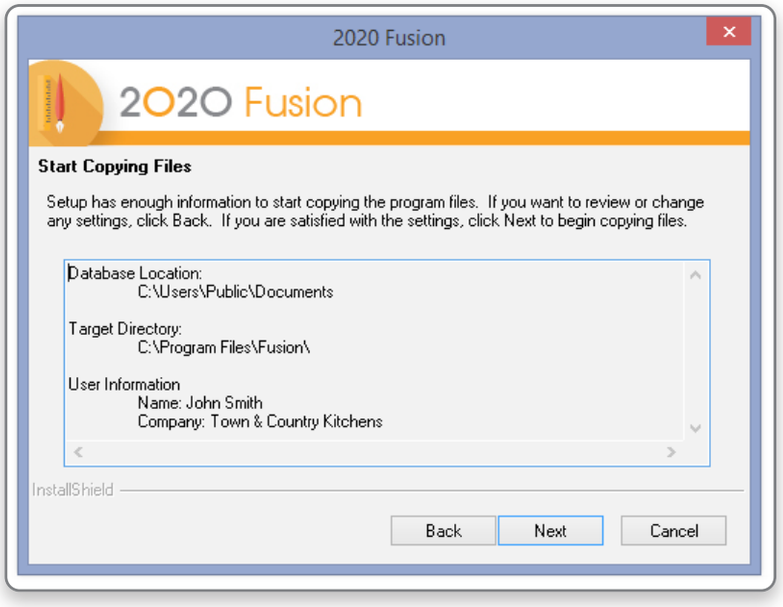
Click **Next**.

Confirmation of the installation destination appears.

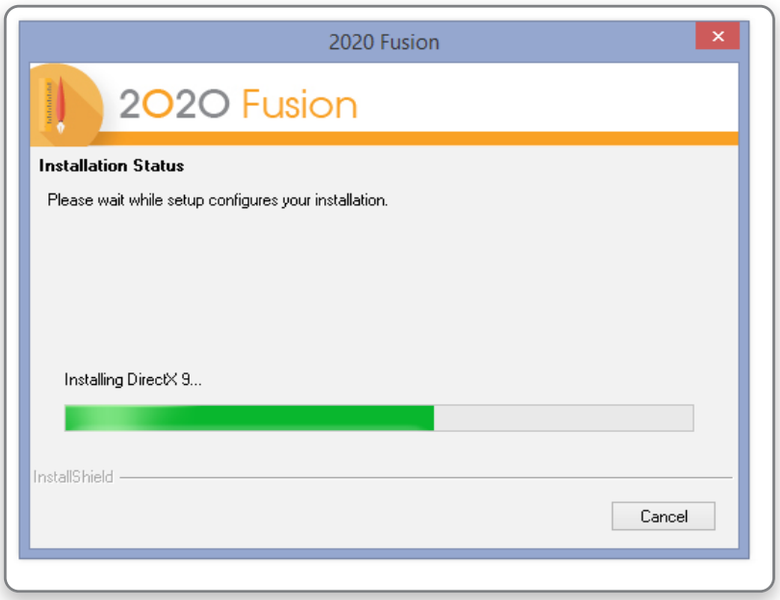
NOTE You may select **Back** at any time to change these details.

Click **Next** to continue the installation.

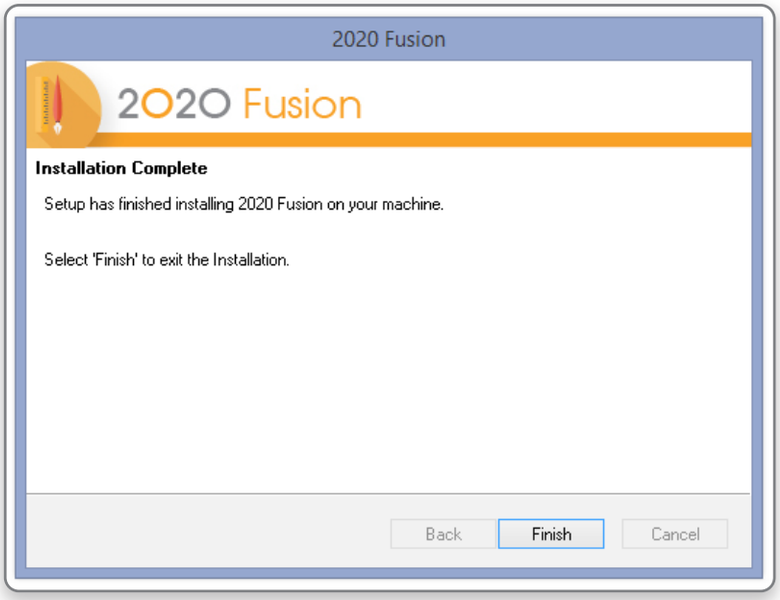




Server and Client – New Installation



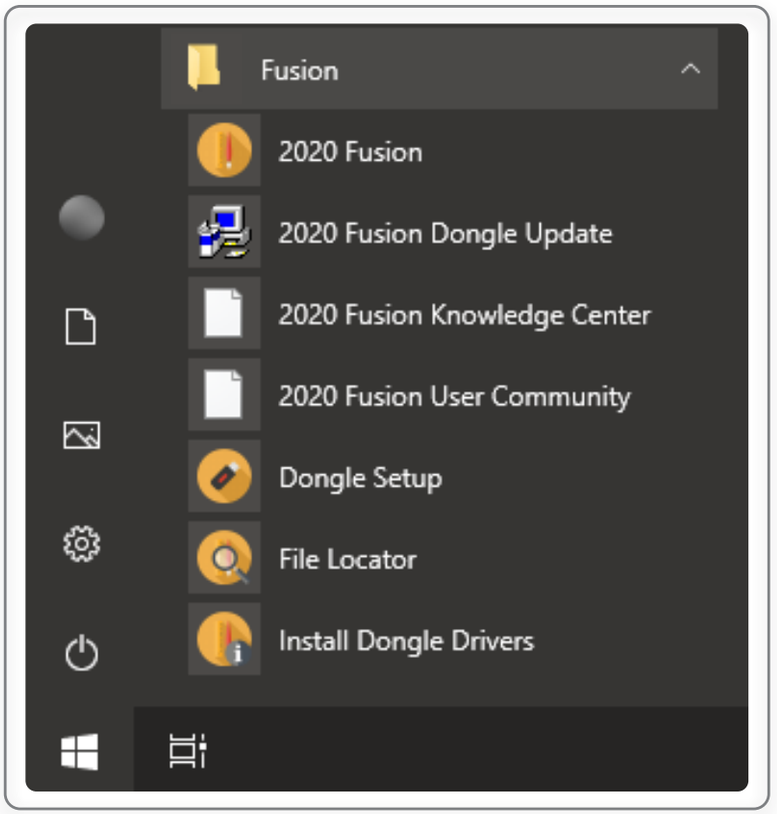
A status screen will appear indicating the installer's progress.



Click **Finish** when the installation is complete.

A 2020 Fusion icon will appear on the desktop. **DOUBLE-CLICK** to start.

Server and Client – New Installation

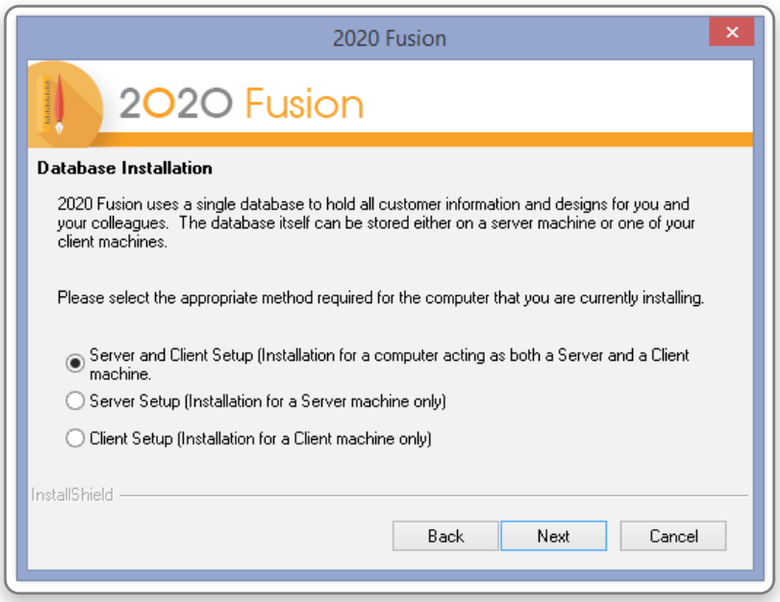


A 2020 Fusion program group will also be available in the Windows Start menu.

2020 Fusion can be started by either method.

The manufacturers' catalogues can now be installed. Go to **PAGE 25**.

Server and Client – Using Existing Database



Please refer to the separate **Network Client installation** instructions if your computer is connected to a network and you wish to work with a shared customer database held on another computer.

Select **Server and Client Setup** and click **Next**.

IMPORTANT If you wish to let other computers share the database installed on this computer and you have installed 2020 Fusion, the folder containing the **Connect Master Database** must be "Shared" with all read/write permissions enabled.

IMPORTANT If upgrading multiple users to Version 8 from a previous edition, please ensure that no-one is currently logged into the database (i.e. ensure that no-one is currently using Connect/2020 Fusion) and initially update just one user first. Validate that the process has been successful for that user and, once confirmed, update the rest of the users.

In the event of any problems, please contact you local Support Team

NOTE This option is the server setup and the client setup combined, therefore all 2020 Fusion software (using the existing client database) will be installed on the target machine.

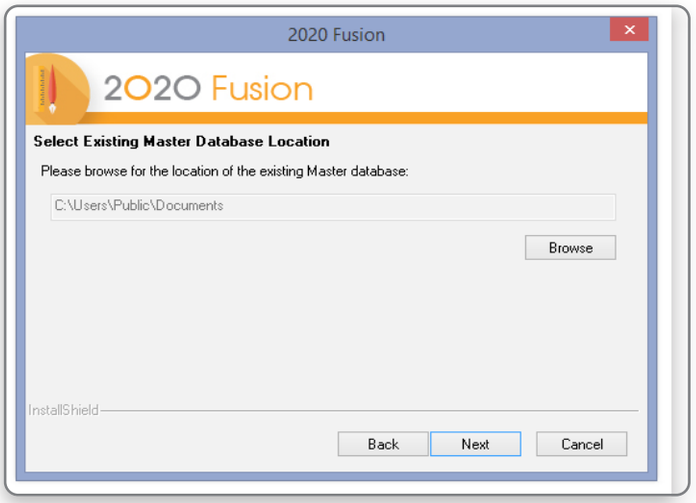
Select **Use an existing database** and click **Next**.

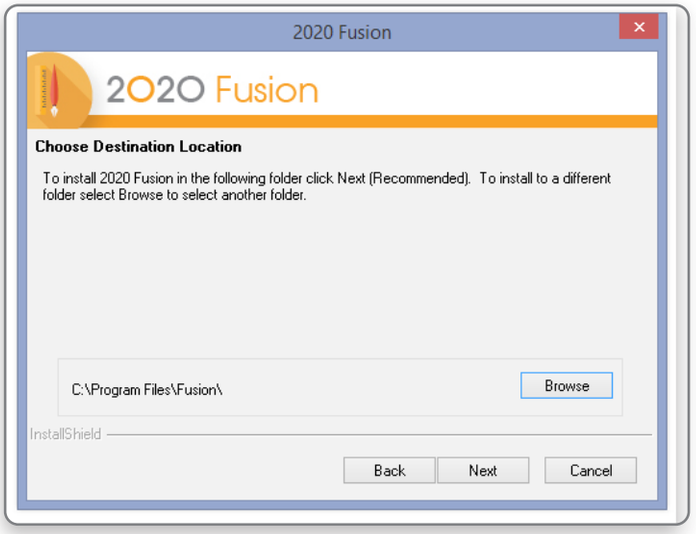
Server and Client – Using Existing Database

The installer will enter the expected database location.

NOTE Use the **Browse** button if another location is required.

Click **Next**.





This is the default location for installations on Windows 10.

NOTE Use the **Browse** button if another location is required.

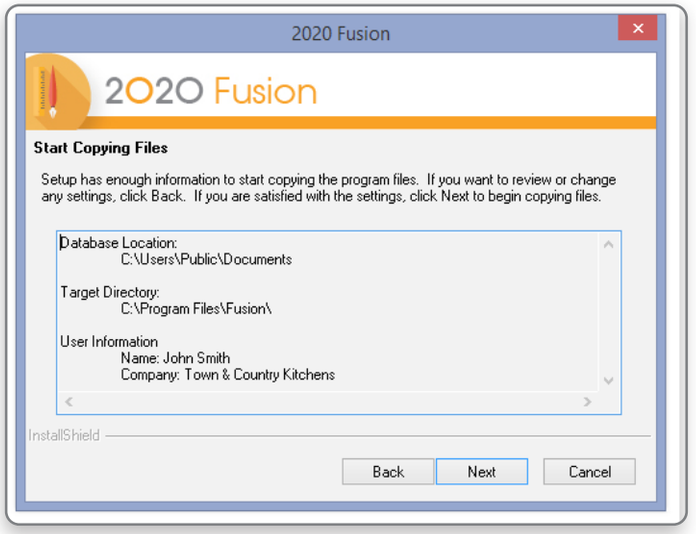
Confirmation of installation destination appears.

NOTE You may select **Back** at any time to change these details.

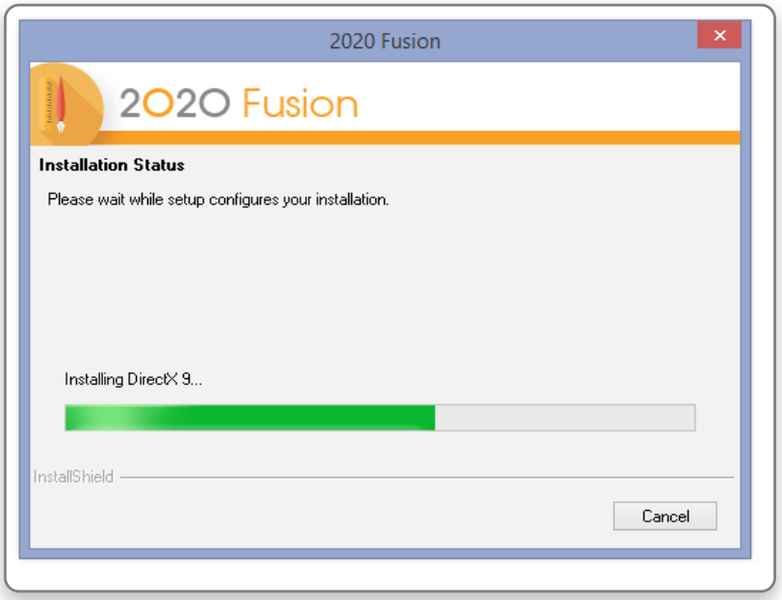
Click **Next**.

NOTE You may select **Back** at any time to change these details.

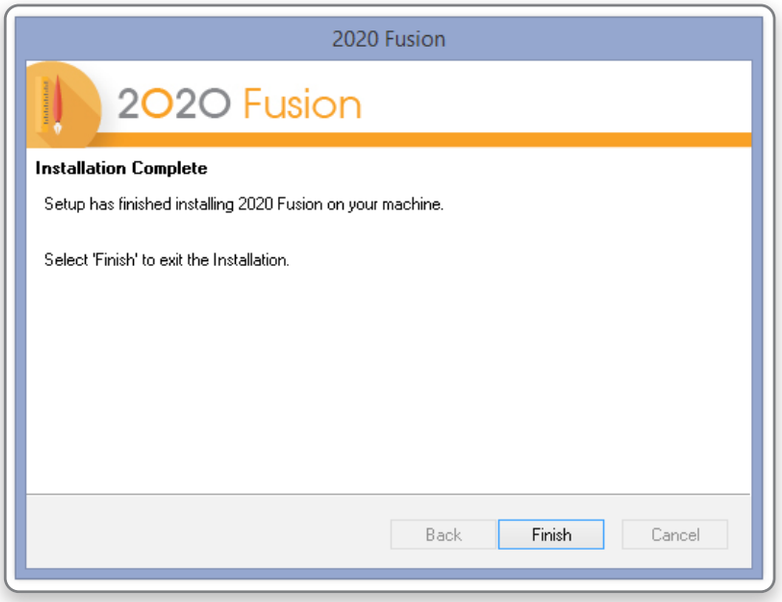
Click **Next** to continue the installation.



Server and Client – Using Existing Database



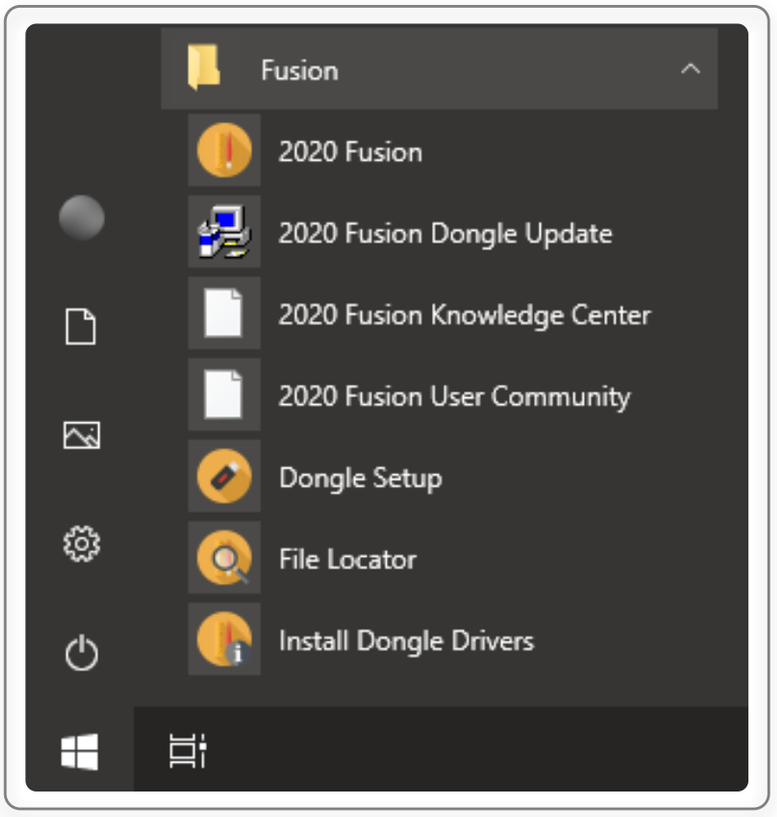
A status screen will appear indicating the installer's progress.



Click **Finish** when the installation is complete.

A 2020 Fusion icon will appear on the desktop. **DOUBLE-CLICK** to start.

Server and Client – Using Existing Database

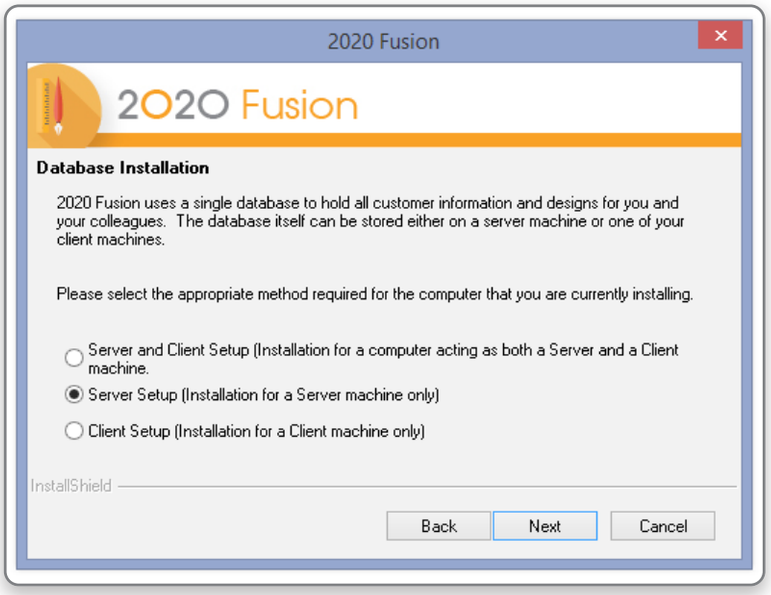


A 2020 Fusion program group will also be available in the Windows Start menu.

2020 Fusion can be started by either method.

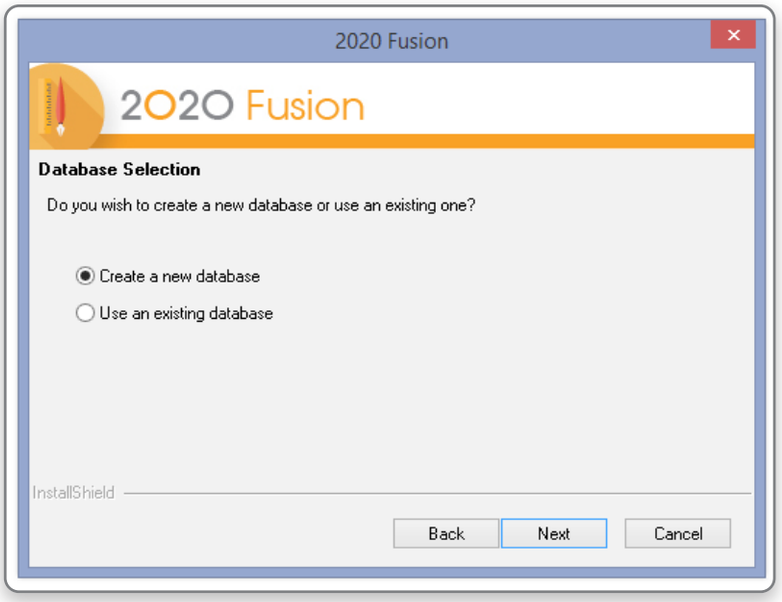
The manufacturers' catalogues can now be installed. Go to **PAGE 25**.

Server Setup



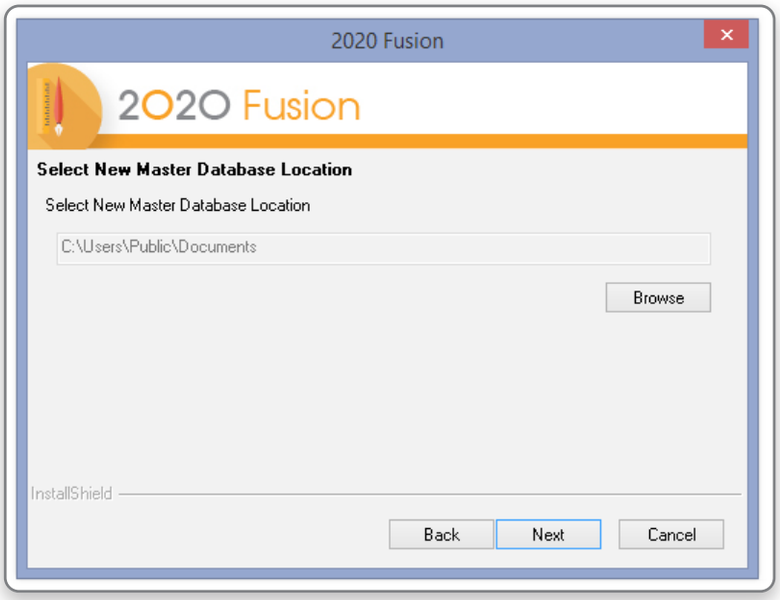
Select **Server Setup** and click **Next**.

This type of setup should be chosen when the user requires the client database to be located on a different machine to the one/s running the 2020 Fusion program, i.e. when multiple users on different machines are connecting to the same database on a server.



Select **Create a new database** and click **Next**.

Server Setup



The installer will display the recommended database location.

This is the default location for installations on Windows 10.

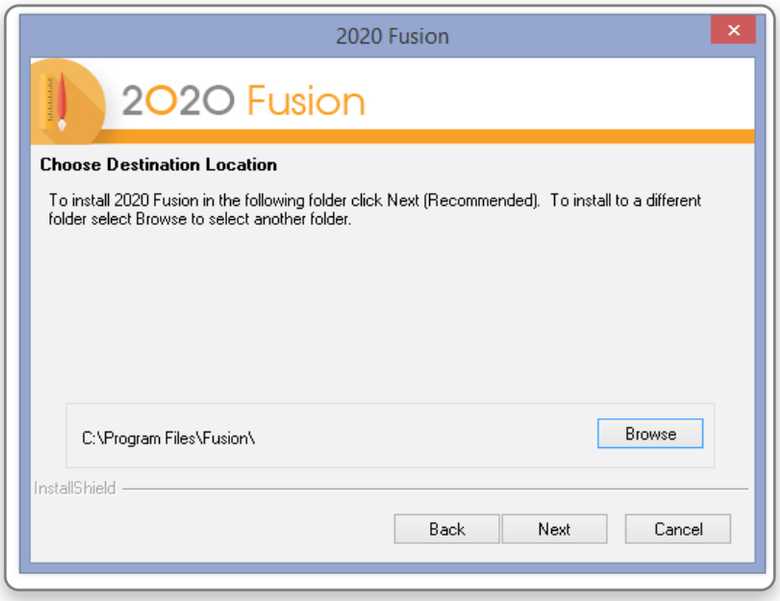
NOTE Use the **Browse** button if another location is required.

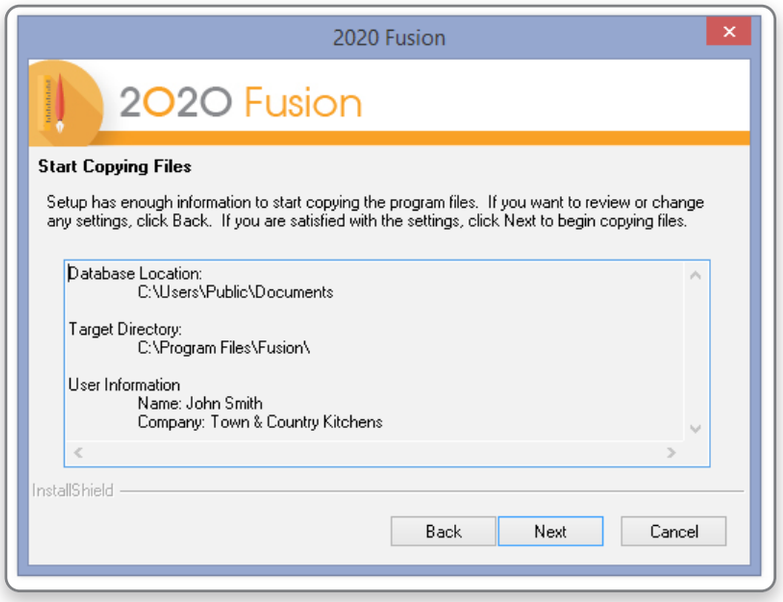
Click **Next**.

Confirmation of installation destination appears.

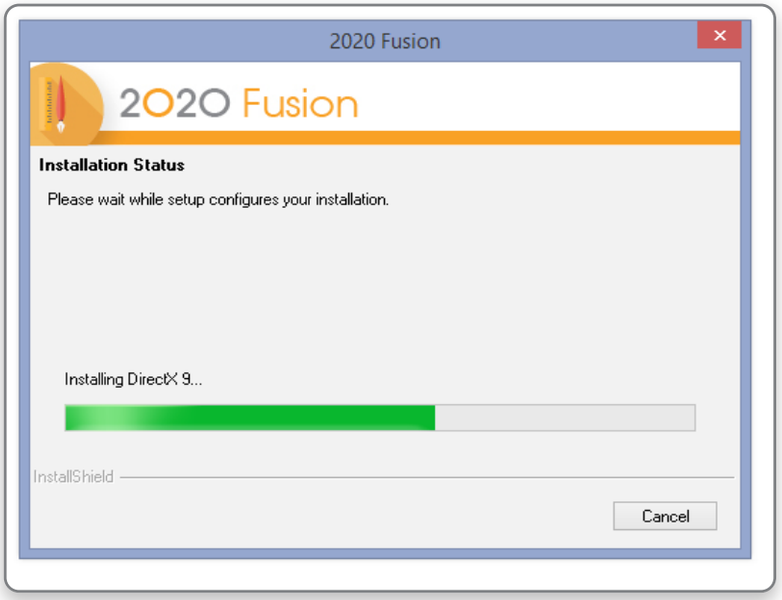
NOTE You may select **Back** at any time to change these details.

Click **Next** to continue the installation.

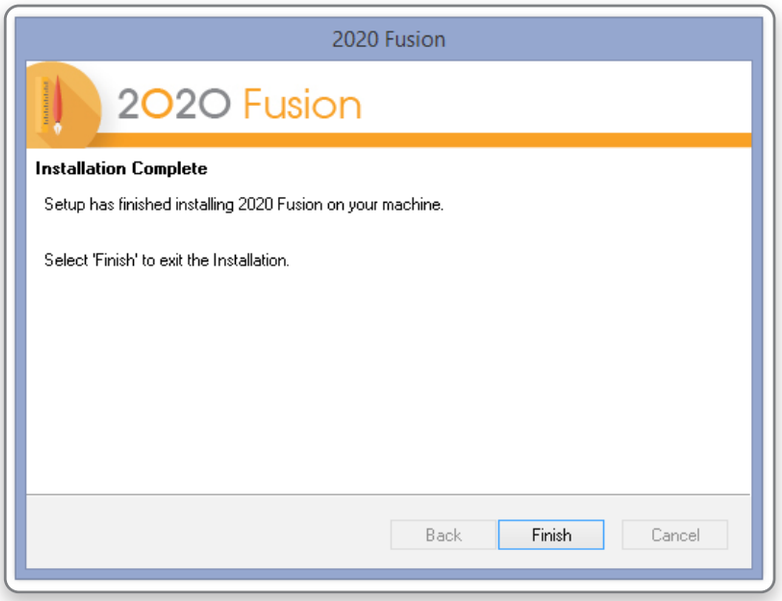




Server Setup

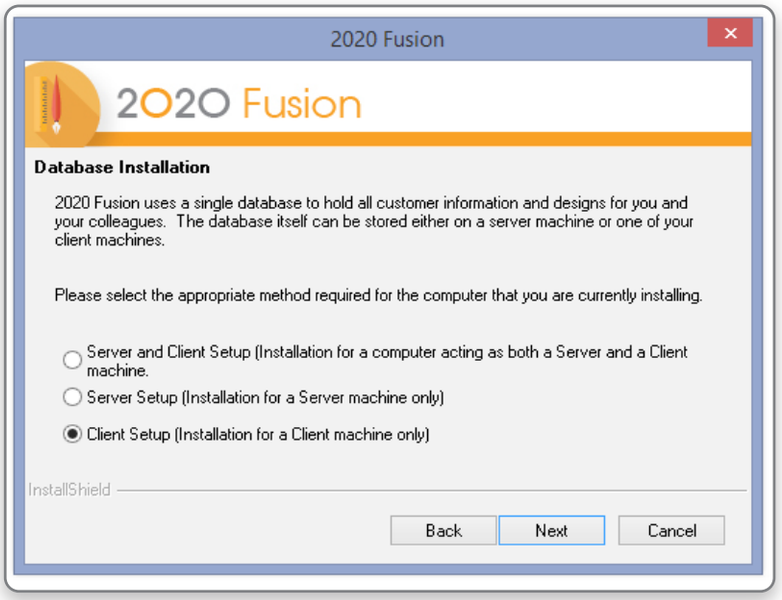


A status screen will appear indicating the installer's progress.



Click **Finish** when the installation is complete.

Client – Network



Select **Client Setup** and click **Next**.

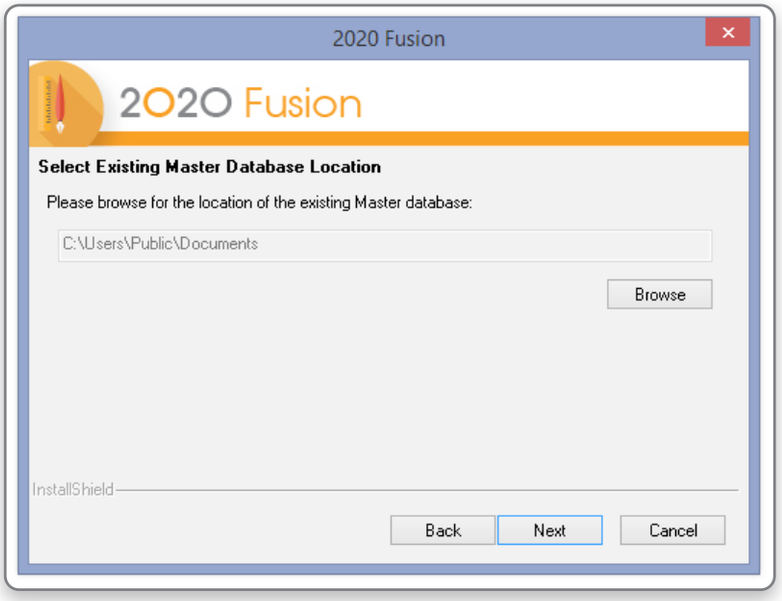
NOTE The Client Setup option will install all of the 2020 Fusion software except for the client database on the target machine.

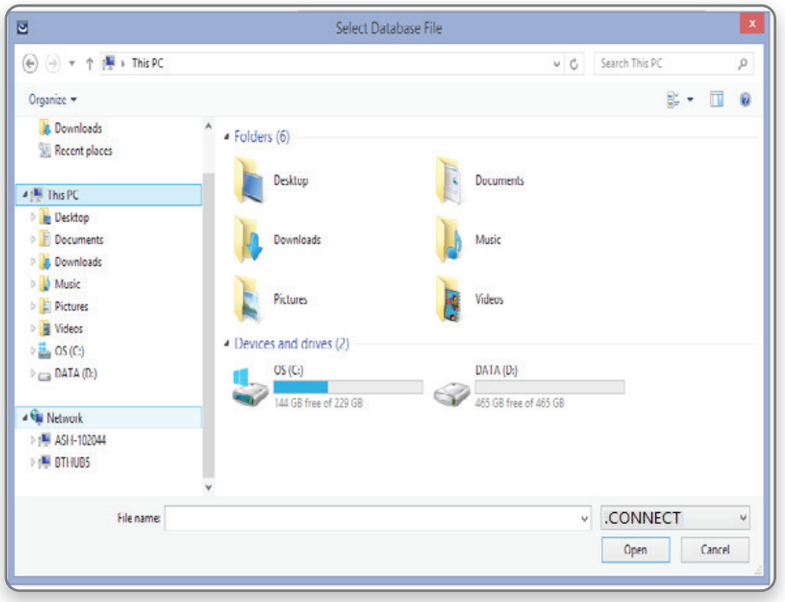
Select **Browse**.

Using the **'My Network Places'** dialog select the folder containing the database.

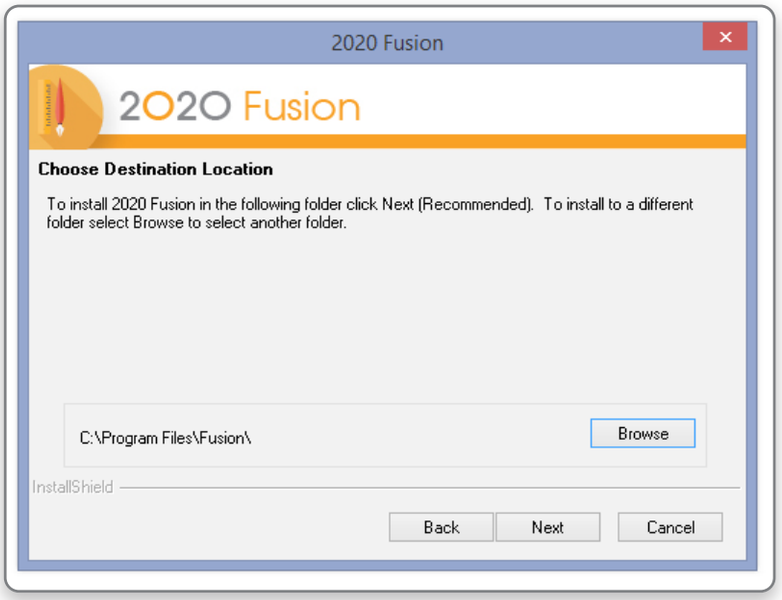
Select **Master.Connect** and click **Open**.

NOTE Use the **Browse** button if another location is required.





Client – Network



Destination of the new Database is entered.

Click **Next**.

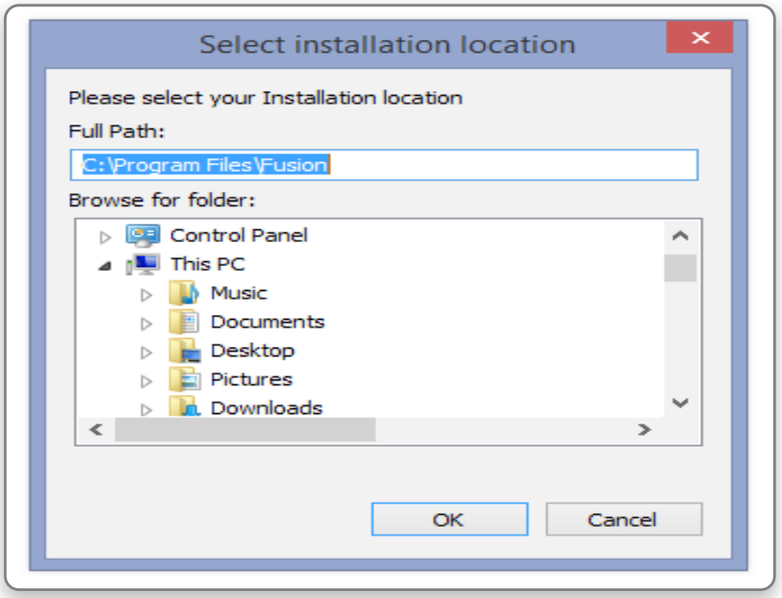
Default destination of the 2020 Fusion application is shown.

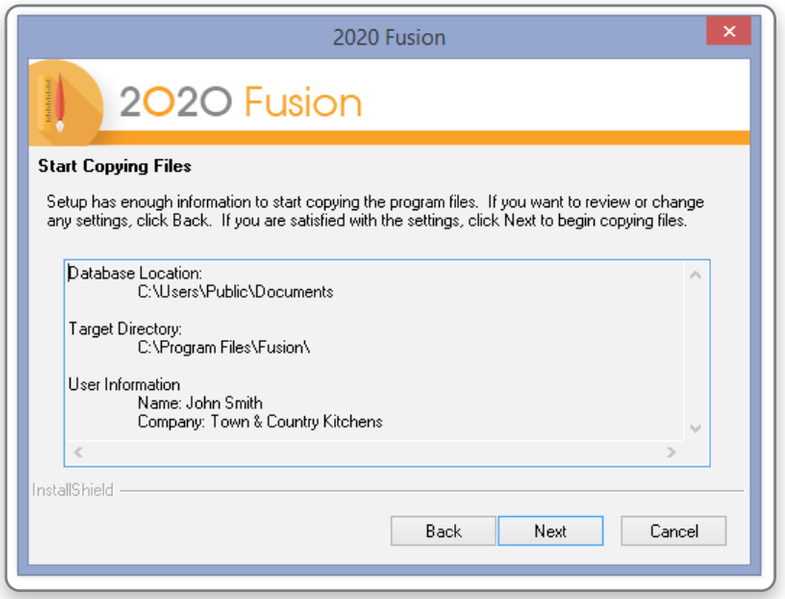
Click **Next**.

NOTE You may choose a specific location for the application if required.

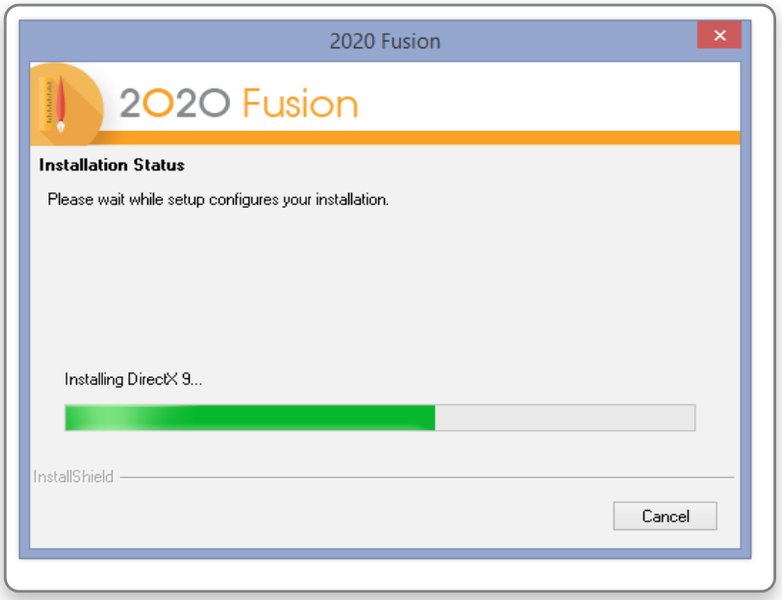
Confirmation of installation destinations appears.

NOTE You may select **Back** at any time to change these details.

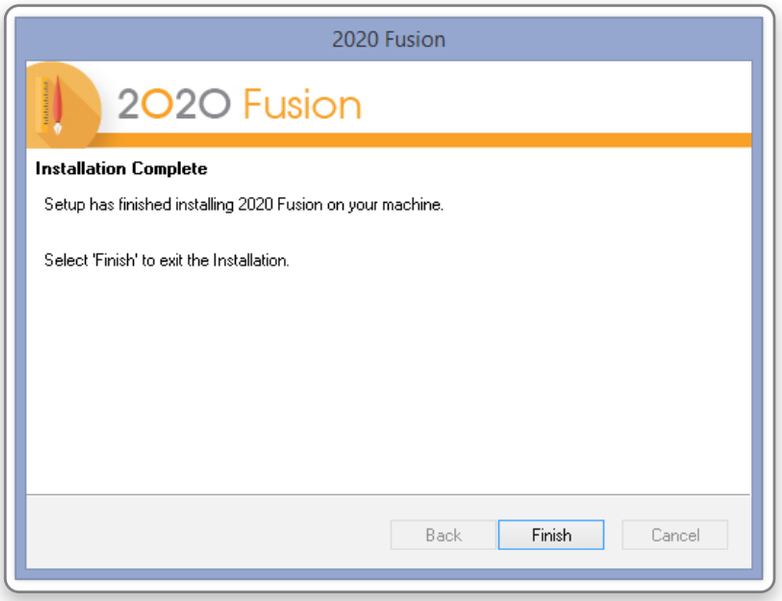




Client – Network



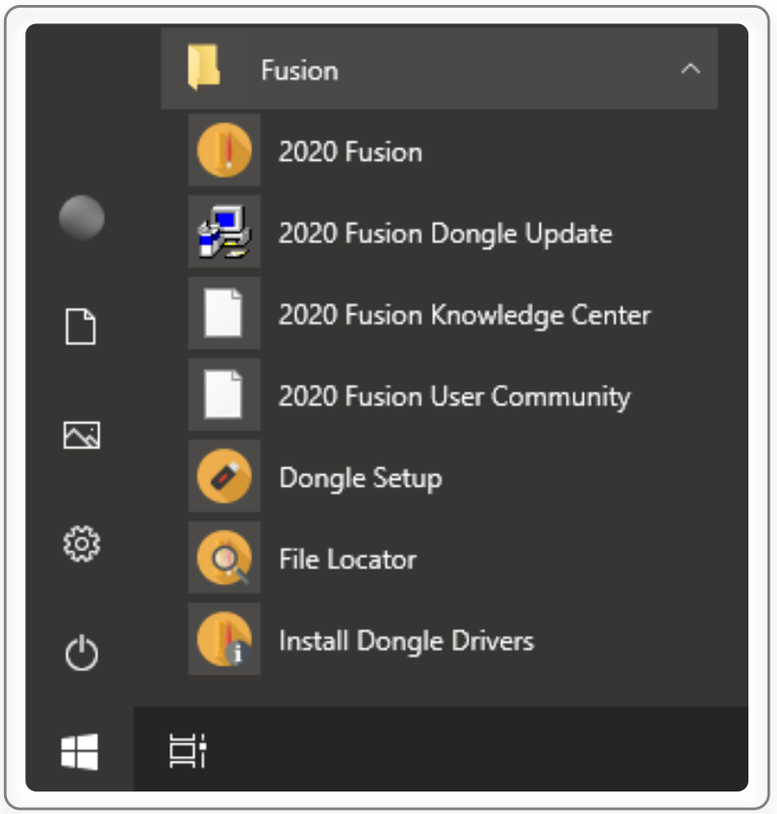
A status screen will appear indicating the installer's progress.



Click **Finish** when the installation is complete.

A 2020 Fusion icon will appear on the desktop. **DOUBLE-CLICK** to start.

Client – Network



A 2020 Fusion program group will also be available in the Windows Start menu.

2020 Fusion can be started by either method.

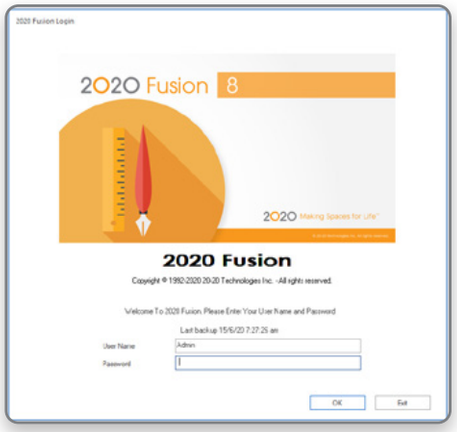
The manufacturers' catalogues can now be installed. Go to **PAGE 25**.

If catalogues have already been installed during the process of "Installing 2020 Fusion Single Computer", running 2020 Fusion and logging in will copy and install all catalogues previously installed. Catalogues require installation only once on a networked installation from any of the computers running 2020 Fusion with a dongle attached.

Catalogue Installation

Insert the 2020 Fusion DVD labelled "**Catalogue DVD**".

DOUBLE-CLICK on the 2020 Fusion icon on your desktop.

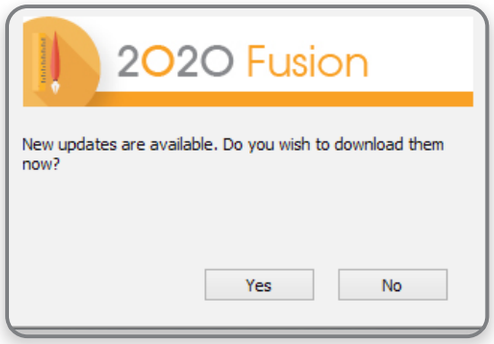


Login

Connect operates with a security login name and passwords; this is initially set to a Login name of "**admin**" and a password of "**admin**".

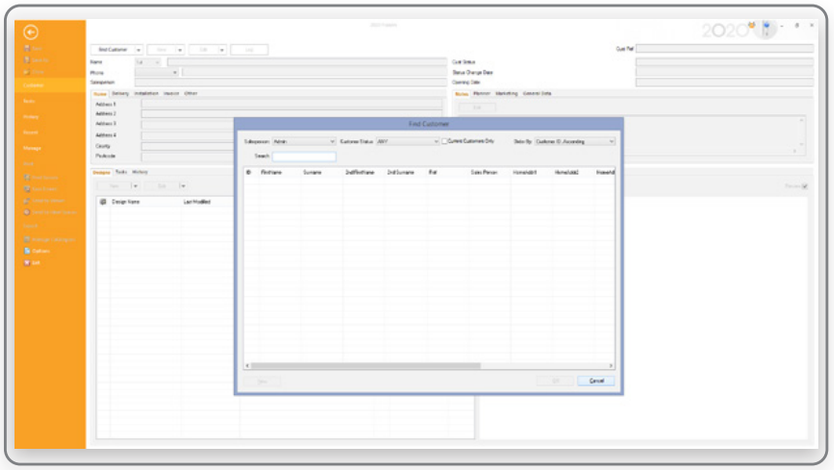
Type **admin** in the Password field (lower case) and click **OK**.

NOTE The password will be protected as it is entered.



When the Connect screen appears, you will also be prompted to download new updates online. However, to allow the supplied catalogues to be initially installed from DVD on this first occasion, click **No** in the **New updates are available...** pop-up window.

Catalogue Installation

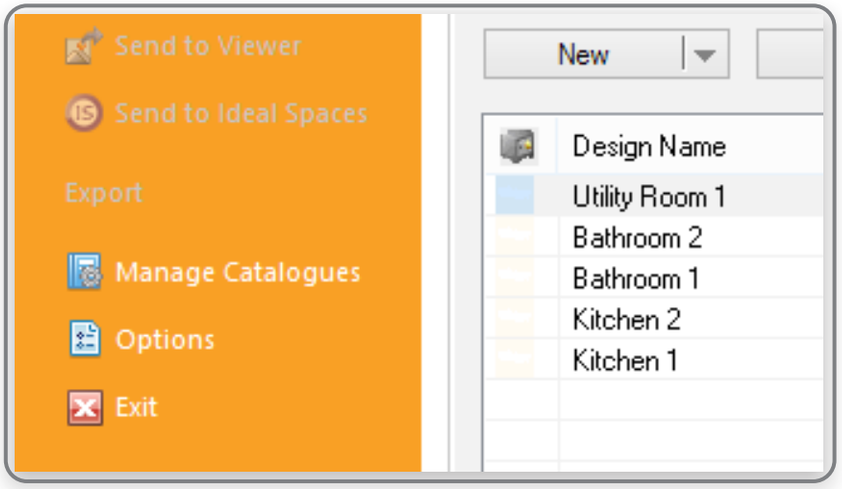


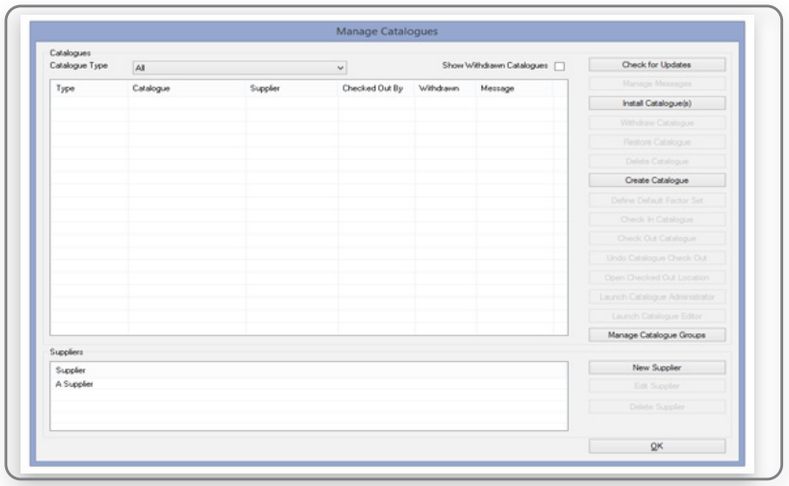
Still in the Connect screen, click **Cancel** in the **Find customer** window.

Select **Manage Catalogues** in the **File** tab.

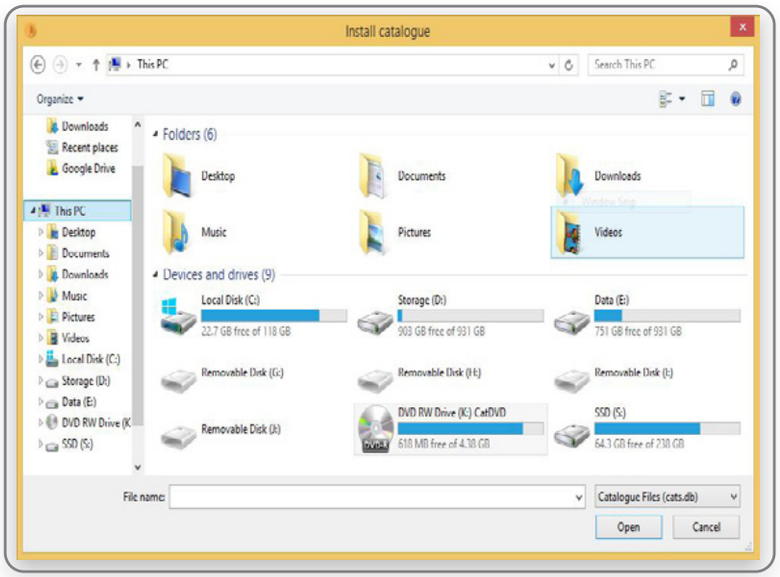
Click on **Install Catalogue(s)** in the **Manage Catalogue** window.

A browser window appears.





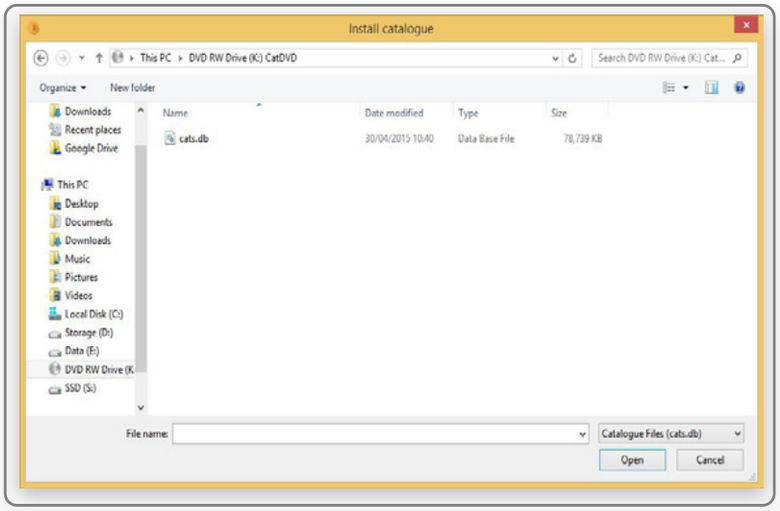
Catalogue Installation



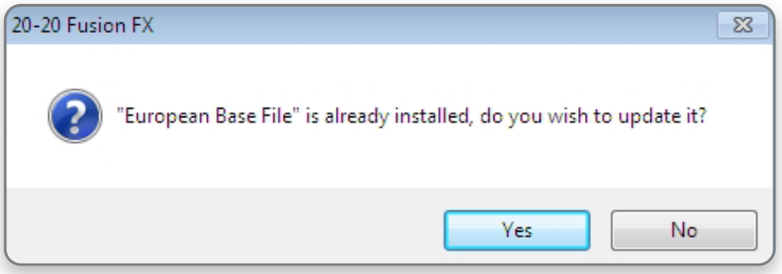
In the **Install catalogue** window, click on **This PC** (or **(My) Computer**) and select the DVD drive into which you inserted the **Catalogue Installer DVD** and click **Open**.

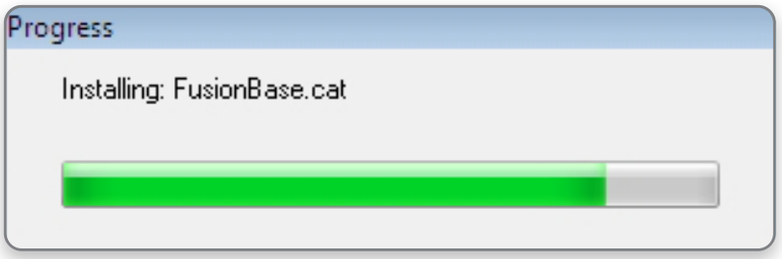
Ensure that the **Catalogue Files** drop-down menu in the bottom right has the **(*.cat)** option selected.

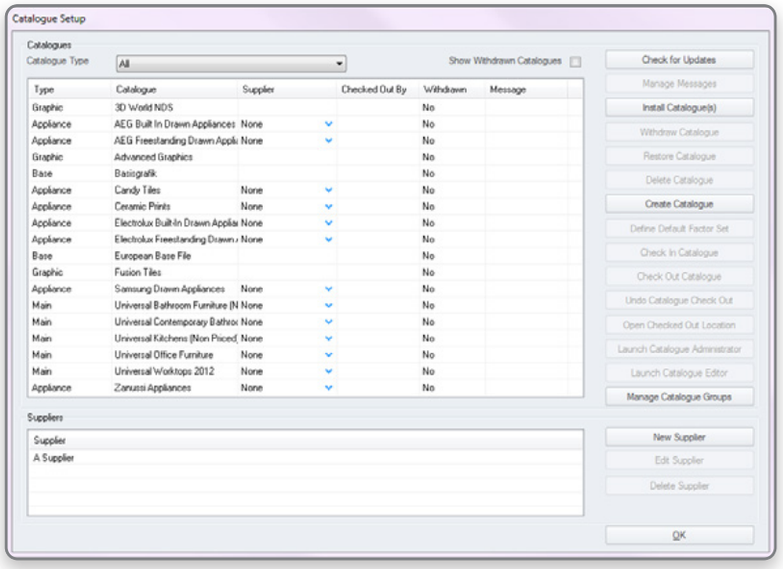
Select all of the catalogues listed in the browser and click **Open**.



Catalogue Installation







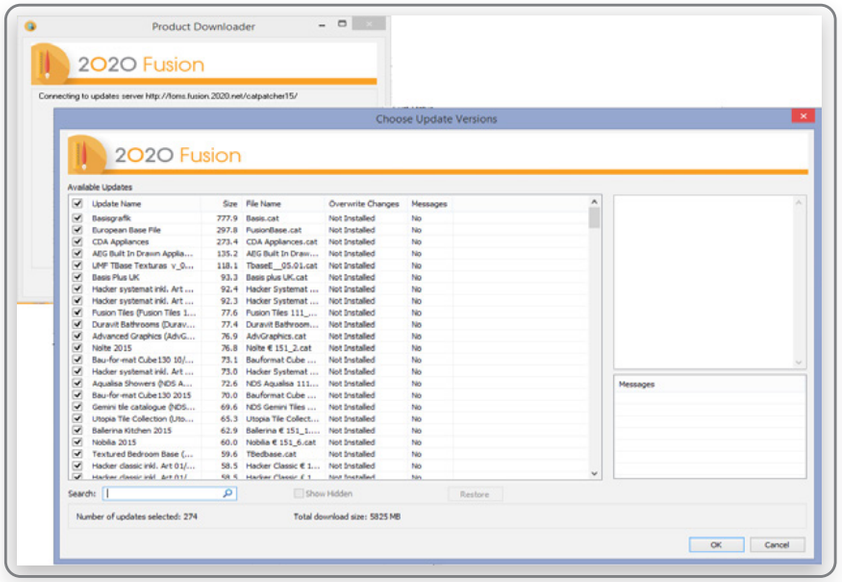
NOTE In the event that some catalogues have been previously installed, a dialog will appear asking if you wish to update them.

Click **Yes** to confirm update of the catalogue(s).

A progress bar will appear as the catalogues are installed into **Connect** and become ready for use.

Remain in the **Catalogue Setup window**.

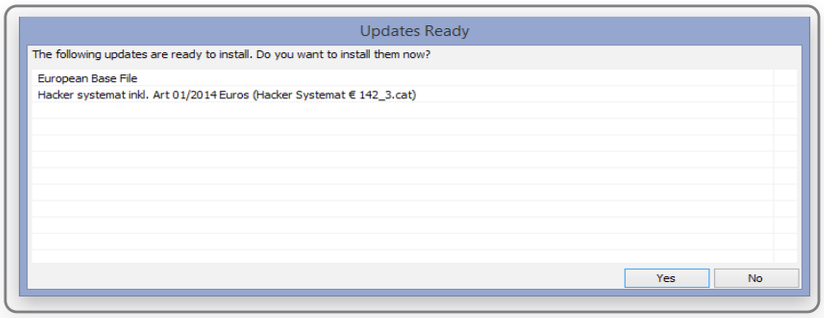
Catalogue Installation



To check for any further updates to the catalogues installed by DVD and to look for any other eligible catalogues, click **Check for Updates** in the **Manage Catalogues** dialog. Please ensure that you are online when doing so.

Once connected, the **Choose Update Versions** dialog will appear; check the available updates that you wish to download and click **OK**.

Once the updates have successfully downloaded, click **Yes** in the **Updates Ready** dialog to install them onto your system.



Required 3rd party software

64 Bit:

Visual C++ 2019 x64 Redistributable (64 bit)*

Sentinel Protection Dongle Drivers 7.6.6 or later*

.Net Framework 4.6.2 Full*

* *Installed by the 2020 Fusion application installer*

NOTE For details of actively supported Operating Systems, please see **PAGE 4** of the installation guide. For details of 2020 Fusion hardware recommendations, please contact your local Support Team or visit 2020spaces.com.

Notes:

Support: +44 (0) 1233 635533 | fusionsupport@2020spaces.com | 2020spaces.com

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